



IOWAccess Monthly Status Report

April, 2005

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Information Technology Enterprise – IOWAccess Project Status Report as of April 21, 2005

Department	Project Number	Project Name	Approved	Status	Planning start	Planning End	Coding Start	Completion/ Rollout
Campaign Ethics	IA-006-FY04-Ethics	WRS Public Access Improvements	11/3/03	Project is complete and has been moved into production.				
Campaign Ethics	IA-007-FY04-Ethics	Miscellaneous Contribution Tracking	11/3/03	As a result of review, some changes were made to the Requirements document. Those changes are with customer. Once approved, we will complete SOW, task estimates and project plan.	15-Jan			
Campaign Ethics	IA-008-FY04-Ethics	Lobbyist/Client Tracking System	11/3/03	Project has been put on hold awaiting the impact of potential legislative action.	12/1/2004	TBD		
Inspections and Appeals	IA-004-FY04-DIA	Food Inspections Online	Original - 11/3/03 funding increase - 4/19/04	Phase 2 planning in nearly complete. Anticipate having estimates ready for next council meeting.	Phase 2 start 1/31/05			
Inspections and Appeals	IA-002-FY04-DIA	Targeted Small Business Online	11/3/03	Project is being held until Planning phase for Social Gambling project is completed.				



Department	Project Number	Project Name	Approved	Status	Planning start	Planning End	Coding Start	Completion/ Rollout
Inspections and Appeals	IA-003-FY04-DIA	Social Gambling Online	11/3/03	Work has resumed. Nearing completion of Requirements document. Starting Statement of Work prior to beginning Execution.		28-Feb	1-Mar	
Department of Education	IA-005-FY04-ED	Online Teacher License Renewal	Original 11/3/2003 added funding - 1/12/05	System went into production use for internal users on 4/12 and was opened for public Web access on 4/19. We have successfully conducted online transactions.		31-Aug	24-Sep	31-Mar
Dept. Human Services	IA-010-FY04-DHS	Food Stamps - Web Intake	1/26/04	Starting design and implementation has been slowed due to ITE resource constraints. We have a resource that will be starting on this project in mid-May.		TBD		
Dept. Human Services	IA-001-FY04-DHS	Child Development Home Registration Renewals	1/26/04	Requirements have been finalized and signed by the customer. Starting design and implementation has been slowed due to ITE resource constraints. We have a resource that will be starting on this project in mid-May.		TBD		
Iowa State Univ.		28E Project	4/19/04	Please see page 14 of this report.	23-Nov			
ISU		E-Government Research Project	6/17/04	Please see page 13 of this report.				



Department	Project Number	Project Name	Approved	Status	Planning start	Planning End	Coding Start	Completion/ Rollout
Department of Revenue	P-025-FY04-DRF	Electronic Tax Administration	1/26/04	Please see page 12 of this report.				
Dept. of Public Safety		Criminal History Background Check	6/17/04	Waiting for customer to continue.	6-Aug	TBD		
State Auditor's office		State audit reports online	Concept approval - 6/17/2004 Funding approved -9/10/04	Complete. For website, see: http://auditor.iowa.gov/reports/reports.htm				
ITE		Enterprise E-Mail Subscription Service (Also referred to as "Enterprise Lyris List Manager/ Email Subscription Management for Law Enforcement")	9/10/04	Requirements document is nearly final. Off-the-shelf products will reduce the amount of "from scratch" work that will be needed; consequently, \$17,000 is being spent for some add-on components for the Lyris List Manager.				
Dept of Ag		Soil Conservation Grant application	Planning phase - 9/10/04	Continuing to make steady progress. Documentation of process flows should be completed in the next couple of weeks.	30-Nov			



Department	Project Number	Project Name	Approved	Status	Planning start	Planning End	Coding Start	Completion/ Rollout
Dept. of Public Safety		Missing Person's Reports On-line	Planning phase - 9/10/04	Making progress. Waiting on customer for some additional information in order to finalize Requirements and generate Statement of Work in order to generate estimates of Execution Phase.	1-Feb			
DNR		Digital Camera/Prof. Photo Services for Campsite Photos	9/10/04	With the improved weather, DNR has begun photographing the campsites for inclusion on the campsite reservation web application.				
ICN		Interactive State Phone Directory - Planning	11/10/04	The software purchase has been finalized. ITE is currently Installing & configuring software on Internet development servers and Intranet web servers. A meeting with ICN is scheduled for April 25 to discuss page layout, branding, business rules, & next steps.				
Dept. of Public Safety		Supreme Court Commissions	Planning phase - 3/9/05	Continuing with Planning. Have completed Use cases. Working on process flows, then will start requirements generation.				



Iowa Interactive – IOWAccess Project Status Report

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Static Pages					
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) webpages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
Asian and Pacific Islanders	DHR	4/2005	Completed	The Division of Insurance has inquired about graphics assistance on their pages. We will be working with them as requested.	
Civil Rights Commission Website	Civil Rights Commission	4/2005	Completed work, awaiting approval from agency	We are working on a new look and feel for the Civil Rights Commission for a new website.	



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
PERB Website	PERB	4/2005	Completed Design work, turned over to agency	We have provided a website to the PERB. They have never had a website in the past.	
Dept of Human Rights Website	DHR	4/2005	Completed Design work awaiting approval from new director	We are rewriting the website for the Department of Human Rights. New look and feel and architecture are included. The change in the Director of the agency has caused them to delay going live. We believe that it will still be in early February.	
Community Action Agencies	DHR	4/2005	Completed design work, currently harvesting site	We have been asked to begin a complete redesign project for their current website.	
Insurance Division Website	Dept. of Commerce	5/2005	Completed design work, currently harvesting site	The Division of Insurance has inquired about graphics assistance on their pages. We will be working with them as requested.	
Elder Affairs	Elder Affairs	5/2005	Complete Redesign	This department had asked for assistance in making their site 508 accessible. After some discussions they have asked for a complete redesign on their website. It is currently in process	
Administrative Rules Web Site	IDED	5/2005	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Completed



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
I-3 Website	DAS	5/2005	Design & layout completed, awaiting content	We have developed new graphics and an architecture for help with the I-3 Project	
DAS Website	DAS	5/2005	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	
EIP Website	DAS	5/2005	Design completed, review by agency	New structure to assist in managing the Site. A new PIO for DAS, this project has been put on hold.	
Logos & Graphics	DAS	5/2005	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular project until staff is available to review.	
Department of Education	DOE	6/2005	Complete Redesign	We have been asked to begin a complete redesign project for their current website.	
First Lady Vilsack's Website	Governor's Office	6/2005	Complete Redesign	We have had preliminary talks about redesigning the website for the First Lady	
Utilities Board Division Website	Utilities Board	?	Initial meeting completed	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	
Public Health-Childhood Fitness	DPH	6/2005	Site Creation		



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Cultural Affairs & Historical Society	Cultural Affairs	6/2005	Site Rewrite		
Applications					
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	
DOT – Tracs-Forum	Dept. of Transportation	5/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Completed Development
Pension Estimate	IPERS	5/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS_ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database unavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	
Boards & Comm.	Governor's Office	5/2005	In Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	
Museum Shop Catalogue	State Historical Society	6/2005	In Development	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Google Search	ITE	Maintenance	Completed	New search engine for state page	
Professional Licenses Apps-Phase I	Dept. of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	
Professional Licenses Apps-Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Completed
Professional Licenses Apps-Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Completed
Professional Licenses Apps-Phase IV	Dept. of Commerce	Ongoing	Testing	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Completed Development
Accident Reports	DPS	4/2005	In Development	Development of an online accident reporting system	
Pyxis Web Content Management System	All Agencies	5/2005	Completed Development	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Campground Reservation System	DNR	5/2005	In Development	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	
FADDS application	DHR	5/2005	In Development	A database and online information collection will be enhanced for this program.	
Roads Condition image	DPS	5/2005	In Development	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	
Administrative Rules Application	Governor's Office	5/2005	In Development	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	5/2005	In Development	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	
Conference Registration System	All Agencies	6/2005	Requirements Gathering		
Cabins Reservation	DNR	6/2005	Completed – In testing	This is a straight system to internally add cabin reservations.	In Testing
Medical Examiners Database & apps	Medical Examiners	8/2005	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	8/2005	In Development	Database and application development are on the list for this agency.	
Grant Management System	GEMS	9/2005	Requirements Gathering		



Update on Electronic Tax Administration Program

April 22, 2005

Activities in the past month have focused on final development of sales and use tax component with our vendor partner. Acceptance testing by IDR is to begin in the next two weeks. Implementation of the opportunity for over 100,000 retail sales and use tax filers to electronically pay and report their tax liability is scheduled for implementation July 5, 2005.

Under the state's Individual Income Tax Electronic Filing programs over 850,000 income tax returns have been submitted. This represents an increase of 7 percent over the 2004 activity.

Utilization of the Withholding module has gone extremely well during the first quarter with over 50,000 payments totaling over \$425 million having been made electronically. The use of electronic payments not only provides simplification for the taxpayer but accelerates the state's access to the funds. Marketing of the program and additional customer support staffing is planned for the April 30 quarterly due date.

eGovernment Policy Research Project Update

April 22, 2005

For the e-government policy research project, the Public Policy and Administration Program (PPAP) has continued working with the IOWAccess subcommittee and the Center for Survey Statistics and Methodology (Survey Center). We at the PPAP have worked on both the business and citizen surveys simultaneously for the past month.

- For the e-government business survey:
This survey has moved to the phase of data analysis and report preparation.
 - Drs. Yu-Che Chen and Kurt Thurmaier have worked with graduate students to conduct extensive data analysis. The analysis looks into the Internet use of Iowa businesses, the online transactions and payment methods these businesses prefer, and their willingness to pay for these services.
 - The PPAP team has been preparing a draft report for the ITE's review. At the current rate of progress, a draft should be ready for the ITE by the end of April.

- For the e-government citizen survey:
As of Wednesday, April 20, 355 interviews with Iowa citizens have been completed. The target is to complete 400 interviews of the general population. The following tasks led up to the completion and quality assurance of these interviews.
 - Interviewer training was held on Wednesday, March 23, 2005. Principal Investigator Yu-Che Chen attended the first part of the training to describe the project goals and to provide input during the Question-by-Question review.
 - Interviewers completed practice interviews and exercises, and data collection began on Monday, March 28.
 - About 18 interviewers have been working on the project. They all use the computer-aided telephone interview system to ensure the quality of data collected.
 - Quality control supervisors have monitored each interviewer to ensure that they are following proper protocol and to provide guidance in unusual circumstances. Editing procedures have been followed to check on the quality of recorded data.

In the coming month, the ISU team will finalize the first draft of the e-government business survey report for the review of the ITE and work on revisions upon request. Moreover, the survey center will conclude the survey of Iowa citizens on electronic government issues and begin preparing the data set for analysis.

28E Project Update

April 22, 2005

- ✓ The major emphasis of the last month of activity has been writing the results of the field interviews of selected 28E agreements for the 28E management reports. The team evaluated 22 interlocal agreements in five service areas:
 - Economic development
 - Schools
 - Policing
 - Decategorization (Youth Services)
 - Mental Health

Once team members had completed the field interviews and the analysis, we had a day-long meeting to compare findings, find common lessons and develop common themes.

- ✓ We continue to receive surveys from cities and other local governments, especially following the successful March 18 workshop with ISAC and the League. Those surveys have now been entered into the database for further analysis. We expect a few more surveys to arrive before the end of the project, and they will be added to the database as soon as possible.
- ✓ Tony Bibbs at the ITE has been working on the system design. We will have a meeting on April 28 with ITE and SOS to agree on system design specifications, and then ITE will implement the design.
- ✓ We continued preparation of the data for the GIS maps. We consulted with the GIS lab at ISU to refine the data management side of this aspect and improved the data production for the GIS maps. We are now developing the final set of maps for publication on the 28E webpage with the database.